

UW Telemedicine Patient Satisfaction Survey

We want to know how you felt about talking with the doctor by computer. Please answer the questions below. We want to provide you with the best care possible, and your answers will help us to make improvements.

Please do not sign your name to this survey. Only you will know how you answered these questions.

Is this the first time you have had a doctor's visit by computer (telemedicine consultation)? YES NO
(please circle one)

Please circle the numbers below that match how happy you were with the visit:

	Very Unhappy	Unhappy	Neutral	Happy	Very Happy
How well the doctor explained your care plan	1	2	3	4	5
How well this visit met your medical care needs	1	2	3	4	5
Overall quality of care you received	1	2	3	4	5
How easy it was to talk with the doctor in this way	1	2	3	4	5
How well you understood the doctor's advice	1	2	3	4	5
How well you were able to see the image on the screen	1	2	3	4	5
How well you were able to hear what the doctor was saying	1	2	3	4	5
How polite and caring the UW Medicine provider(s) were	1	2	3	4	5
Your overall feeling about talking with a doctor in this way	1	2	3	4	5

Would you be willing to talk with the doctor in this way again? YES NO (please circle one)

How can we make these computer visits better?

Please write any other comments here:

THANK YOU!