



eConsults at UW Medicine

How they work

What is an eConsult?

An eConsult is an easy way for your primary care provider (PCP) to get input from a specialist. Many times, an eConsult can take the place of your needing to visit the specialist in person.



For an eConsult, your PCP will use a computer to send information about your health concern to a specialist.

How does it work?

- First, your PCP gathers information they want to share with the specialist. They then use a computer to send the specialist an eConsult request.
- Within 3 business days, the specialist will review the information and reply to your PCP.
- Your PCP will talk with you about next steps in your care.
- You can read the clinical notes from the eConsult in your MyChart portal.

About 90% of the time (90 out of 100 times), an eConsult means you will not need to visit the specialist in person. But, if the specialist cannot resolve the question through an eConsult, we will contact you to set up an in-person visit with the specialist.

How much does it cost?

- Medicare and many other insurance plans cover eConsults. Ask your insurer if they cover the service. Find out if you will need to pay any co-pays.
- If you want to pay cash, an eConsult costs \$85.
- If you still need to be seen by the specialist within 14 days of your eConsult, we will not charge you for your eConsult.

Questions?

Your questions are important. Call your doctor or healthcare provider if you have questions or concerns.